

03. Hospital at Home: Direct Admissions

Redesigning the admission process for KGH Hospital at Home to accept admissions from the community

Input



Redesigning the admission workflow for the KGH's Hospital at Home program will reduce the number of patients presenting to the ED for admission

Output

Solutions that decrease the number of patients boarding in the ED will reduce congestion



How can Hospital at Home help?



Internationally recognized model of care that delivers acute care in a patient's home

KGH HAH opened in 2025

Current workflow relies on in-house referrals.

Patients meeting program criteria are transferred from in-patient area to HAH unit for teaching and sent home from there.

Direct Admission Workflow

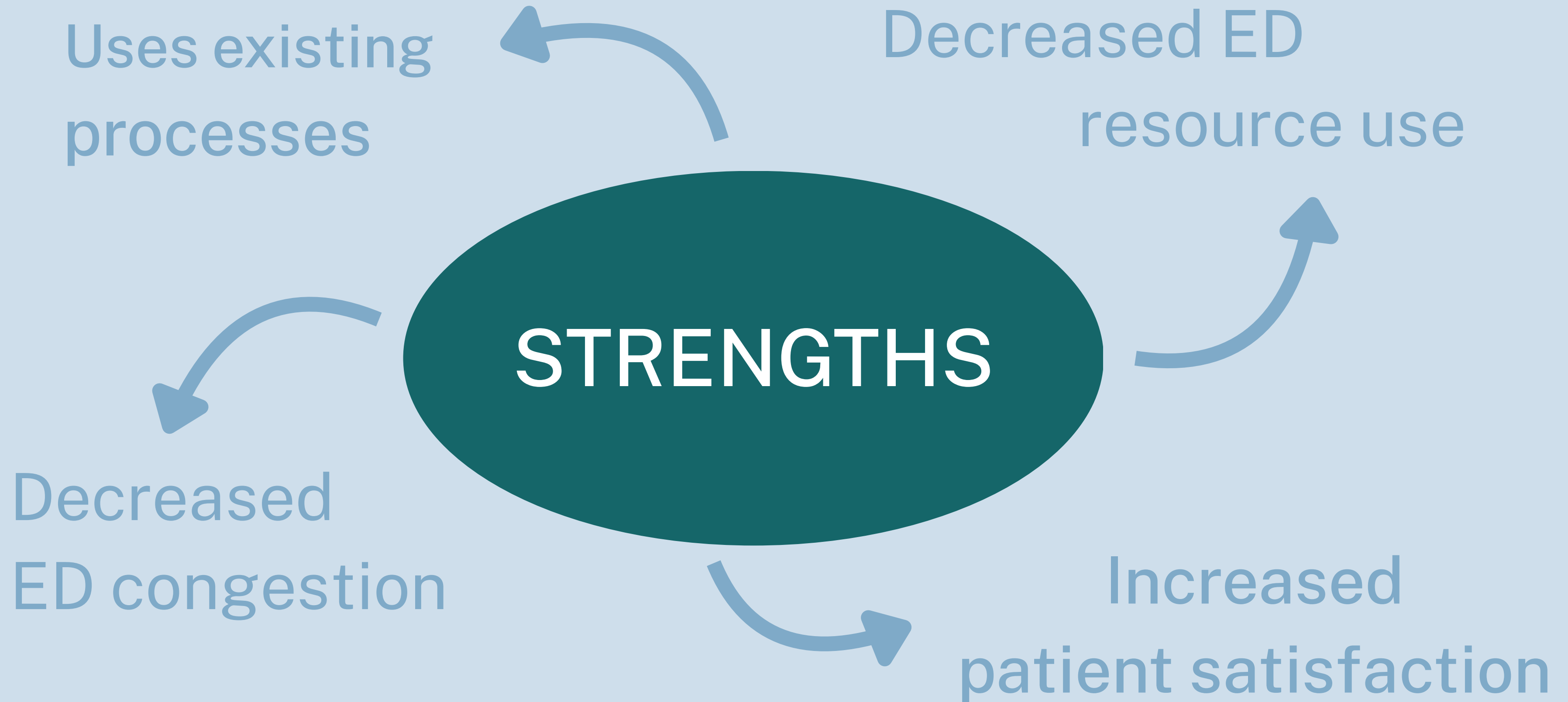
Outpatient provider: screen patients using HAH eligibility guidelines and enters referrals.

Clinic initiates provider-provider phone call for patient review.

Patient present to HAH unit directly for admission.







Challenges



01. Eligibility and screening

02. Operational workflow

03. Staff training

04. Stakeholder buy-in

05. Program capacity

Strategies to address challenges

- ✓ standardized assessment tools
- ✓ streamlined referral process
- ✓ comprehensive, interdisciplinary staff training sessions and resources
- ✓ engage stakeholders in co-design
- ✓ pilot and evaluate

Feasibility Enablers

Builds onto a funded, staffed and operational program

Resource efficient

Existing infrastructure

Cost savings

Aligns with goals of reduced system strain

